Audit Summary

Recommendation 1.1 The City should implement a revised purchase process and track process metrics using a software-based solution.

Impact The streamlining of goods and services can lead to increased efficiency in the delivery of those goods and services.

Recommendation 2.1 The City should collect vehicle utilization data.

Impact Proper utilization data is a key metric for fleet management and would help UA to determine the appropriate size of the fleet in each department.

Recommendation 2.2 The City should adopt optimized life cycle expectations for its fleet.

Cost Savings The City could save $6,500 annually by implementing optimized fleet cycling for pickup trucks and police sedans.

Recommendation 2.3 The City should reevaluate the practice of leasing light vehicles.

Cost Savings If the City opts to move away from leasing, it could save an average of $21,715 annually over the next five years.

Recommendation 2.4 The City should replace city-owned passenger vehicles with personnel mileage reimbursement.

Cost Savings Switching to a mileage reimbursement system could save $1,403 annually.

Recommendation 3.1 The City should develop a strategic plan to align IT operations and direction with the Upper Arlington Technology Master Plan.

Impact A strategic plan can assist in appropriately allocating funds for future capital expenditures.

Recommendation 3.2 The City should replace servers to address data security, storage, and recovery needs.

Impact Selecting a vendor that addresses data security, storage, and recovery needs can make the City's information systems more secure

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Efficient   •   Effective   •   Transparent